

## ANNEX A

# **West Bank & Gaza: Real Estate Registration Project (RERP) Terms of Reference (TOR) For the Social Safeguards Specialist**

### **Background**

The Palestinian Liberation Organization, for the benefit of the Palestinian Authority, has received financing from the World Bank, and co-financing from the Global Partnership for Output Based Aid (GPOBA), and from the Palestinian Partnership for Infrastructure Development Multi-Donor Trust Fund (PID MDTF) in the total amount of USD 12.6 million towards the cost of the West Bank & Gaza Real Estate Registration Project (RERP).

The project development objective (PDO) is to enhance tenure security and improve real estate registration services. These objectives will be achieved through: (i) advancing the registration of properties in the Palestinian territories in Areas A and B; and (ii) support the automation of the real estate registration system and related services for citizens and businesses. The project has three components: Component 1: Systematic Land and Property Registration; Component 2: Institutional Modernization of the Palestinian Land Authority (PLA); and Component 3: Project Management.

The RERP achieved Effectiveness on March 5, 2020 and is being implemented by the two land agencies, The Palestine Land Authority (PLA) and Land and Water Settlement Commission (LWSC). The project management function is carried out through a Project Management Team (PMT) which is embedded within the two land agencies and relies on existing government systems, procedures, and staff. A Project Manager (PM) is assigned within each agency.

PLA and LWSC are seeking to hire an individual consultant for the position of Social Safeguard Specialist to achieve the following objective through carrying out the below listed main tasks.

### **Objective:**

To ensure that all activities carried out in the context of the project are in accordance with the social standards required by West Bank legislation and World Bank safeguard policies and guidelines, Project Appraisal Document (PAD), Integrated Safeguards Data Sheet (ISDS), and grant agreements.

### **Main tasks:**

The main tasks include:

- 1) Ensuring the implementation of the RERP safeguard instruments, through:
  - (i) Participating in community awareness and communication campaign by:
    - Ensuring that ongoing citizens' feedback will be taken into account when implementing the activities of the RERP, and LWSC will publish the results of the beneficiary surveys on its website.

- Ensuring the implementation of a citizen engagement mechanism with a feedback loop, and support LWSC in carrying out beneficiary surveys in West Bank and Gaza within the duration of the RERP to seek feedback on benefits and services provided by the RERP.
  - Assisting LWSC with the managing the awareness campaign and the dissemination strategy to be developed and operationalized to maintain continuous engagement and communication with beneficiaries and citizens overall and contribute to building trust and a social contract between citizens and beneficiaries.
  - Ensuring that communities and individuals participating in the RERP continuously have complete and up-to-date information about their rights and responsibilities in the context of the RERP; and have access to grievance mechanisms.
- (ii) Monitoring the implementation of SLR processes.
- (iii) Managing the RERP Grievance Mechanism by:
- Working closely with the Complaints department of the LWSC to ensure the documentation of the RERP related complaints.
  - Ensuring the RERP related complaints are documented, followed up, and resolved.
- (iv) Supporting the implementation of the Social Impact Assessment (SIA) and the Social Management Plan (SMP) by:
- Ensuring that the SIA and the SMP are disclosed in the country, as documented in the ISDS.
  - Ensuring the implementation of the measures recommended by the SIA.
- (v) Reporting by:
- Preparing periodic social monitoring reports on the above issues as part of RERP monitoring and evaluation system as well as others requested by the RERP Project Managers and project Steering Committee.
- 2) Working closely with the team in charge of Project Management Information System (PMIS) to ensure the PMIS accurately captures the safeguards reporting, including project specific grievances.
- 3) Follow up with the Independent Verification Agent (IVA) on the sample review of registered titles for verification.
- 4) Ensuring all the social requirements of the RERP as they are documented in the RERP Project Appraisal Document (PAD) regarding citizen engagement, gender, land, and grievance mechanisms are implemented accordingly.
- 5) Assisting the project management unit to ensure that land registered under RERP follows the requirements documented in the PAD, ISDS, and Project Operations Manual (POM).
- (i) Ensuring the Gender Action Plan effective implementation.

- 6) Working closely with the involved local authorities to ensure they follow the project social safeguards and other requirements.
  
- 7) Any other related tasks.

**Professional Experience:**

Social scientist with at least a Master’s degree in sociology, anthropology or related fields and at least (7) years of relevant working experience preferably with multilateral or bilateral agencies.

- Good writing and analytical abilities.
- Knowledge of, and experience in applying World Bank social safeguards.
- Knowledge and experience regarding community engagement and community consultation and advocacy.
- Willingness to make frequent and regular trips to RERP implementation sites.
- Strong English and Arabic skills, both in writing and speaking.

**Reporting**

The Social Safeguards Specialist will report to the LWSC and PLA Project Managers.

**Duration:** One-year renewable depending on performance

*Judge Mohammad Ghanem*

*Chairman of the PLA*